

August 9, 2017

Dear CondoCerts Customer:

I am excited to share the news that we have joined forces with Uhlig LLC, a national leader in cross-media software and management tools. Founded in 1990, Uhlig is an independent, privately held company, with no affiliation to any HOA management company. This relationship will bring CondoCerts' resale and lender processing services to a new level of sophistication, efficiency and convenience!

As a loyal CondoCerts customer, you've become accustomed to exemplary customer service and personalized account management. Now, we're getting even better by combining our great service with Uhlig's state-of-the-art features and functionality to bring you the most advanced resale and lender-disclosure system on the market!

Here's what you can expect now and in the future:

- New, updated website with user-friendly order review & processing
- Customized, association-specific configuration & products
- Responsive, device-specific ordering interface
- Robust reporting of revenue & transaction volumes
- New accounting & management-system integration
- Ongoing technology updates, feature enhancements & product support
- Customized, full-color print deliverables
- Multi-level rush processing
- Real-time analytics & revenue optimization

Our commitment to delivering you the most advanced customer experience and product set, supported by exceptional customer service, has never been stronger. Other exciting changes are also on the way as we grow and develop new technologies to ensure that your resale and lender services are the best in the industry.

As always, we appreciate your business, and look forward to continuing our successful partnership with you for many years to come!

Sincerely,

Alan DeTata

President Community Association Banking